



Savio 2012 General Warranty Policy

Savio stands behind its products. This is intended as a quick reference only. For consumer warranty specifics, please refer to the full text in each product operating manual. Please use the Attached form to request a RMA.

Savio Water Master Clear and Water Master Solid Pumps

24-months from original date of end-user purchase, must provide end user receipt.
Cutting the electrical cord or removal of ground pin voids warranty, No Exceptions.

Radiance Lights

12-months from the date of end-user purchase, must provide end user receipt.
Cutting the electrical cord or removal of ground pin from plug voids warranty.

UV Clarifier Transformer

12-months from the original date of end-user purchase.
Cutting the electrical cord or removal of ground pin from plug voids warranty.

UV Clarifier Bulbs

90 days from the original date of end-user purchase.
Quartz Sleeve
No warranty provided. Please inspect upon receipt of shipment to verify condition.

Skimmerfilter®, Compact Skimmerfilter®, Waterfall Well®, Livingponds® Filter

Housing and Lid 5 years from original date of end-user purchase.
Internal Components of Skimmerfilters®, Livingponds® Filters - 1 year from Original Date of Purchase

F050/F060/F070

5 years from original date of end-user purchase.

45 mil EPDM Liner

20-year limited warranty THROUGH FIRESTONE.

Items not listed above have a limited warranty against manufacturers defects upon receipt of the product. Please inspect contents upon receiving. Savio is not responsible for damages caused during shipping or storage at distribution sites.

Savio Engineering must receive original purchase receipt to validate warranty. No hand-written receipts accepted.

*Savio will not warranty products sold on third-Auction sites. (i.e. Amazon.com, Ebay)
Savio reserves the right to replace or repair any returned product at our discretion.*



Customer Request for Merchandise Return

To expedite your request you can submit your request on-line to www.savioeng.com/warranty

Name: _____

Address 1: _____

Address 2: _____

City: _____ State: _____ Zip: _____

Phone: (____) _____ e-mail: _____

(Please Provide a Physical Address - Items Can Not Be Shipped to P.O. Boxes)

What product(s) are you requesting to be returned?

- 1. _____
- 2. _____
- 3. _____
- 4. _____

Where did you purchase each product and on what date?

- 1. _____ Date _____
- 2. _____ Date _____
- 3. _____ Date _____
- 4. _____ Date _____

Description problem you are experiencing with the product. (Please be specific)

- 1. _____
- 2. _____
- 3. _____
- 4. _____

Please fax this form to 505-217-2859 or e-mail to customerservice@savioeng.com. Along with a copy of your original purchase receipt. Savio will review your request and respond within 2 business days. Do not destroy or ship product until you have received a written response from Savio directly.